Global Corruption Barometer 2010

Transparency International's Global Corruption Barometer (the Barometer) is the largest cross-country survey to collect the general public's views on and experiences of corruption. In 2010 the Barometer interviewed more than 91,500 people in 86 countries, making it the most comprehensive edition since it was launched in 2003. The Barometer explores the general public's views about corruption levels in their country and their government's efforts to fight corruption. The 2010 Barometer also probes the frequency of bribery, reasons for paying a bribe in the past year, and attitudes towards reporting incidents of corruption.

The Barometer complements the views of country analysts and businesspeople represented in Transparency International's Corruption Perceptions Index¹ and Bribe Payers Index², gathering the general public's perceptions about how key institutions are affected by corruption. The 2010 Barometer also explores whom people trust the most to fight corruption in their countries.

The questions in the Barometer vary from year to year, with some questions included each year, others cycling in and out, and a few introduced once or at irregular intervals. As a result, time comparisons are limited to questions that have been included in two or more editions. A general approach to comparisons over time for the 2010 Barometer is to compare this year's findings with those earliest available for that question. In all cases, the years compared are indicated in the table or graphic accompanying the analysis of changes over time.

Public views on corruption are of critical importance. They offer significant insight into how corruption affects lives around the world. Transparency International believes it is critical to present the general public's perspective on corruption – for it is they who suffer its direct and indirect consequences around the world. At the same time, Transparency International encourages the public to play an active role in stopping corruption and improving governance. To this end, this year's edition of the Barometer probes for the first time public willingness to engage with the fight against corruption.

Now in its seventh edition, the Barometer offers a unique opportunity to explore how people's perceptions of corruption and encounters with bribery have changed over time in a number of countries.³

The main findings of the 2010 Barometer are:

- Corruption levels around the world are seen as increasing over the past three years
 - Almost six out of 10 report that corruption levels in their country have increased over time
 - o The biggest increase is perceived by respondents in North America and EU+4
- Political parties are identified as the most corrupt institution around the world

¹ For more details visit <u>www.transparency.org/policy_research/surveys_indices/cpi/2010</u>

² For more details visit <u>www.transparency.org/policy_research/surveys_indices/bpi</u>

³ The country-by-country findings listed in Annex D are a particularly rich source of data that pinpoint views on and experiences of corruption. We encourage a detailed examination of these findings to establish target areas where action is needed most urgently in specific countries.

⁴ See table below for regional groupings.

- Eight out of 10 judge political parties as corrupt or extremely corrupt, followed by the civil service, the judiciary, parliaments, and the police
- Over time, public opinion about political parties has deteriorated, while opinions of the judiciary have improved
- Experience of petty bribery is widespread and has remained unchanged as compared to 2006
 - The police is identified as the most frequent recipient of bribes in the past 12 months. The police also has the biggest increase in bribery incidents over time, according to the general public surveyed
 - o In eight out of nine services assessed, people in lower income brackets are more likely to pay bribes than people in higher income brackets
 - o The reason most often given for paying a bribe is 'to avoid a problem with the authorities'
- Government action to fight corruption is often seen as ineffective
 - O Across the world, one in two considers their government's actions to be ineffective to stop corruption
 - While global views have not changed over time, opinions about government efforts have deteriorated in Asia Pacific, Latin America and Sub-Saharan Africa, but improved in the Newly Independent States+ and North America
- There is little trust in formal institutions to fight corruption
 - One in four worldwide does not trust any particular institution 'most of all' to fight corruption
 - o Nearly one in four trusts the media or government the most to stop corruption
- There is significant belief that the public has a role to stop corruption and a willingness for action in reporting on corruption when it occurs
 - o Seven out of 10 respondents think ordinary people can make a difference in the fight against corruption, while half could imagine themselves getting involved
 - o People are willing to report corruption to the authorities: seven out of 10 respondents reported they would denounce an incident. This willingness to report a case of corruption is more pronounced in the Americas and EU+

The following are the regional classifications used in the 2010 Barometer:

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Regional Classification

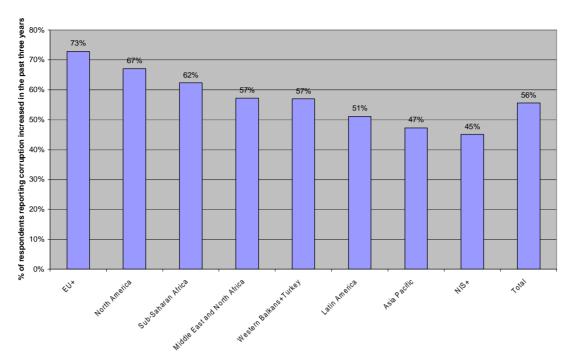
Afghanistan Austria Bangladesh Cambodia Austria Austria Bolivia Bolivi	Herzegovina
China Fiji Finance Firance Germany Hong Kong India Indonesia Japan Iceland Malaysia New Zealand Pakistan Papua New Guinea Philippines Singapore Norway Solomon Islands Taiwan Thailand Vanuatu Vietnam Finland Colombia El Salvador Bel Salvador Bel Salvador Bel Salvador Bel Salvador Rorea El Salvador Bel Salvador Rorea Bel Salvador Rorea Bel Salvador Rorea Berbia Russia Russia Russia Sierra Leone Ukraine Ukraine Ukraine Ukraine Ukraine Ukraine Nogeria Serbia Turkey	edonia

1. The view around the world: corruption has increased in the past three years

Levels of corruption have increased in the past three years, according to those interviewed in the 2010 Barometer. Slightly more than half of the respondents considered that corruption has increased, whereas for three out of 10, levels have remained unchanged in the past three years. Only one out of every 7 people thinks that corruption levels have decreased in the past three years. Women were more likely than men to perceive an increase in corruption levels over the past three years, (60 per cent v. 52 per cent) see detailed findings in Appendix D.

There are regional differences in the perceptions of changes in corruption levels. While more than two-thirds of respondents in the EU+ and North America saw an increase in corruption over the last three years, this figure dropped to less than half in Asia Pacific and NIS+ (Figure 1). However, even in these two regions, about three times as many respondents report an increase than report a decrease in corruption (see Table 1 in Appendix C).

Figure 1 Changes in corruption levels in the past three years, by region



Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted.

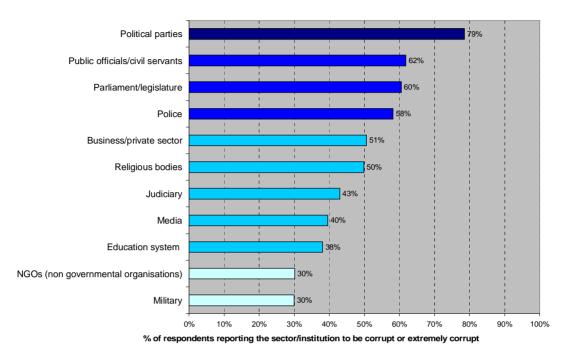
1.1. The sector or institution most affected by corruption: political parties

The 2010 Barometer asked respondents for their views on the extent to which they believe 11 key sectors and institutions in their country are affected by corruption. The list includes the civil service⁵, the education system, the judiciary, the media, the military, non-governmental organisations, the parliament, the police, political parties, the private sector and religious bodies.

Globally, political parties are judged most affected by corruption: almost 80 per cent of all respondents think they are either corrupt or extremely corrupt. They are trailed by a second grouping, including public servants, parliaments and the police. A third group of institutions is formed by the private sector, religious bodies, the judiciary, media and the education system. Respondents worldwide consider the military and non-governmental organisations least affected by corruption, although 30 per cent still considered them corrupt or extremely corrupt. (Figure 2)

Figure 2 Perceived levels of corruption in key institutions, worldwide

⁵ Question refers to "Public officials or civil servants"

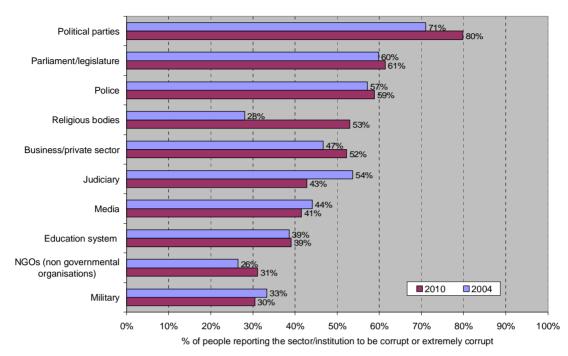


Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted. Colour of the

institutions represents the groups identified by cluster analysis, and indicates that there is a statistical difference between them.

Figure 3 shows that people's perceptions about how corruption affects key sectors or organisations have not changed much over time. In both 2004 and 2010, the lists are topped by political parties, with non-governmental organisations and the military falling at the bottom. Nonetheless, religious bodies and political parties have witnessed the biggest increase in perceived corruption over time. Perceptions about non-governmental organisations and the private sector, however, have also deteriorated. Worth noting is that public opinion about the judiciary has improved: those viewing it as corrupt or extremely corrupt decreased by 10 percentage points.

Figure 3 Corruption affecting key institutions/sectors, comparison over time, overall results



Source: Transparency International Global Corruption Barometer 2004 and 2010. Percentages are weighted. Only countries included in both editions are used in the analysis.

2. People's experience with petty bribery: one out of four worldwide has paid a bribe

The 2010 Barometer explores experiences of petty bribery among the general public around the globe, asking more than 77,000 users of nine different basic services whether they had to pay a bribe when interacting with them.⁶ As in past editions, the 2010 Barometer examined bribery when people had contact with customs, education, the judiciary, land related services⁷, medical services, the police, registry and permit services⁸, tax administration, and utilities. One out of every four users of these services reports paying a bribe in the past 12 months.

The group of countries reporting the highest petty bribery levels includes: Afghanistan, Cambodia, Cameroon, India, Iraq, Liberia, Nigeria, Palestine, Senegal, Sierra Leone, and Uganda⁹. (Table 1 below and Table 3 in Appendix C shows the full results).

Table 1 Percentage of respondents who report paying bribes in the past year to different service providers, by country¹⁰

⁶ The Barometer filters out those users who do not report contact with basic services. In other words, only those with contact to services are asked if they paid a bribe in their dealings with them.

⁷ Services related to buying, selling, inheriting and renting of land.

⁸ Services included are civil registry for birth, marriage, licenses and permits.

⁹ Groups have been chosen using cluster analysis.

¹⁰ Services included: customs, education, the judiciary, land related services, medical services, the police, registry and permit services, tax administration, and utilities.

		Country/Territory					
0/ of roomandanta	cent or more	Afghanistan, Cambodia, Cameroon, India, Iraq, Liberia, Nigeria, Palestine, Senegal, Sierra Leone, Uganda.					
% of respondents who report paying a bribe to receive attention from	Group 2: Between	Azerbaijan, Bolivia, El Salvador, Ghana, Kenya, Lebanon, Lithuania, Mexico, Moldova, Mongolia, Pakistan, Ukraine, Vietnam, Zambia.					
any of nine different service providers in the		Armenia, Belarus, Bosnia & Herzegovina , Chile, Colombia, FYR Macedonia, Hungary, Papua New Guinea, Peru, Romania, Russia, Solomon Islands, Thailand, Turkey, Venezuela.					
past 12 months	and 19 9 per cent	Argentina, Austria, Bulgaria, China, Czech Republic, Fiji, France, Greece, Indonesia, Italy, Japan, Kosovo, Latvia, Luxembourg, Poland, Philippines, Malaysia, Serbia, Singapore, Taiwan. Vanuatu.					
	Group 5: Less than 6 per cent	Australia, Brazil, Canada, Croatia, Denmark, Finland, Georgia, Germany, Hong Kong, Iceland, Ireland, Israel, Korea (South), Netherlands, New Zealand, Norway, Portugal, Slovenia, Spain, Switzerland, United Kingdom, United States.					

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted. Figures are calculated for those respondents who came in contact with the services listed and paid a bribe to any of the providers. Groups were defined using cluster analysis. The result for Malaysia was calculated for 8 services instead of 9 because the question about tax administration was not included in the survey. Morocco is not included in the table due to their low reported contact rate with most services and South Africa was not included because of data validity concerns regarding this question. Bangladesh is not featured in the table due to problems with the coding of this question.

As in the past, the 2010 Barometer shows that younger people are more likely to pay bribes than older people. 35 per cent of those who report paying a bribe in the past year are under 30 years old while 21 per cent aged 65 or more report a similar incident (Table 2). The 2010 Barometer did not find substantial gender differences in the reporting of petty corruption, which is a change over previous editions, where women were found to be less likely to report paying bribes (Appendix D).

Table 2 Percentage of people who report paying bribes to different service providers¹¹ in the past 12 months, by age group.

Age Group	Percentage
Total Sample	25%
Under 30	35%
30 - 50	22%
51 - 65	18%
65 +	21%

Source: Transparency International Global Corruption Barometer 2010.

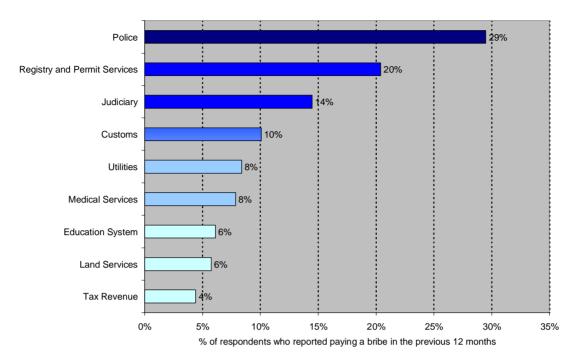
Percentages are weighted.

2.1. Petty bribery: police top the list

The police are the institution most often reported as the recipient of bribes. As figure 4 shows, almost three in 10 of those who had contact with the police worldwide report paying a bribe. The judiciary and registry and permit services follow. At the bottom of the list, only four per cent of those who had contact with tax administration report incidents with bribery.

Figure 4 Percentage of people who report paying a bribe in the previous 12 months, by service

¹¹ Services included: customs, education, the judiciary, land related services, medical services, the police, registry and permit services, tax administration and utilities.



Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted and calculated for respondents who came in contact with the services listed. Colour of the institutions represents the groups identified by cluster analysis and indicates that there is a statistical difference between reported levels of bribery by service.

Regional differences do emerge. The 2010 Barometer found that people interviewed in Asia Pacific and Latin America report paying more bribes when in contact with the judiciary. Sub-Saharan Africans report the highest levels of bribes to registry and permit services —nearly on par with the police. The public in EU+ countries indicates that customs is the most bribery-prone service, while in North America it is land services, although in both regions overall reported bribery rates remain low. (Table 3)

Table 3 Percentage of people who report paying a bribe in the past 12 months, by service/institution and region

Service provider	Asia	EU+	Middle East and North	Sub- Saharan	Latin	North	NIS+	Western Balkans+	Total
•	Pacific		Africa	Africa	America	America		Turkey	
Police	9%	4%	37%	44%	19%	4%	38%	15%	29%
Registry and Permit Services	7%	3%	30%	41%	12%	5%	20%	9%	20%
Judiciary	14%	3%	30%	20%	23%	6%	26%	14%	14%
Customs	8%	7%	23%	13%	17%	5%	27%	14%	10%
Utilities	9%	2%	23%	15%	9%	3%	5%	5%	8%
Medical Services	8%	2%	21%	13%	11%	3%	28%	15%	8%
Education System	5%	3%	23%	8%	9%	4%	20%	10%	6%
Land Services	12%	4%	29%	4%	11%	8%	25%	12%	6%
Tax Revenue	9%	2%	15%	4%	8%	3%	10%	7%	4%

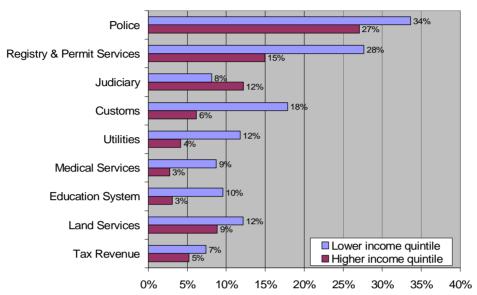
Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted and calculated for respondents who had contact with the services listed.

2.2. Regressiveness of petty bribery

The 2010 Barometer shows again that poorer people around the globe are more frequently penalised by bribery. In eight out of nine services, users whose stated income corresponds to low income quintiles pay bribes more frequently than those stating higher income levels. The biggest

disparities exist in interactions with customs and registry and permits services, where respondents with lower income report more numerous incidents of bribery. (Figure 5)

Figure 5 Percentage of people who report paying a bribe in the previous 12 months, by income and service



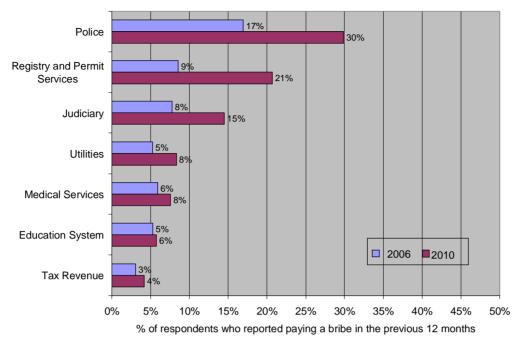
% of respondents who reported paying a bribe in the past 12 months

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted and calculated for respondents who came in contact with the services listed.

2.3. No reduction in petty bribery levels in the last five years

The 2010 Barometer allows us to explore how experiences with petty bribery have changed over time. Findings are discouraging: globally, users of seven basic services report paying similar levels of bribes to five years ago. However, when examined at the institution/service level, even more concerning results emerge: there are substantially more reported bribes to the judiciary, the police and registry and permit services than previously. (Figure 6)

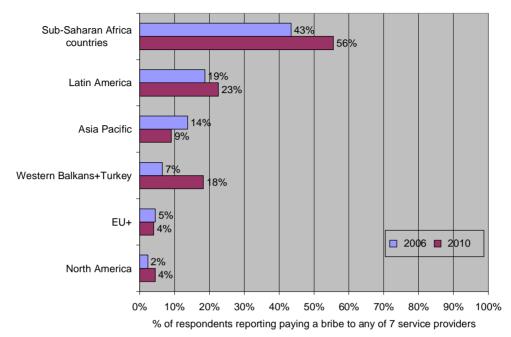
Figure 6 Percentage of people who report paying a bribe, comparison over time, by service



Source: Transparency International Global Corruption Barometer 2006 and 2010 Percentages are weighted and calculated for respondents who came in contact with the services listed. Only countries included in both editions are used for comparison.

Regional variations also exist in the reporting of petty bribery. In the Western Balkans + Turkey and in Sub-Saharan African countries, respondents indicate that bribery has increased. On average, however, reported bribery has decreased in Asia Pacific. (Figure 7)

Figure 7 Percentage of people who reported paying bribes, comparison over time, by region



Source: Transparency International Global Corruption Barometer 2006 and 2010. Percentages are weighted and calculated for respondents who came in contact with the services listed. Only countries included in both editions are used for comparison. The Middle East and North Africa and the Newly Independent States+ regions are not included as there were too few countries from these regions covered by the 2006 Barometer.

2.4. Why pay bribes? To avoid problems with the authorities, most people say

To understand people's experiences with bribery in greater depth, the 2010 Barometer explores why bribes are paid. Specifically, it asks respondents to indicate the reason for the last bribe paid, based on a list provided to them. Nearly half of all respondents report that the last bribe was paid 'to avoid a problem with the authorities'. Almost one quarter of respondents cited 'speeding things up' as the reason for the bribe, followed by 'to receive a service they were entitled to'. (Table 4)

These aggregate results mask regional differences. In Asia Pacific, the most reported reason is to receive a service the respondent was entitled to while in Sub-Saharan Africa it is to avoid a problem with authorities. In the Middle East and North Africa, Latin America and NIS+, the reason most reported is to speed things up.

Table 4 Percentage of people by region reporting that the last bribe paid was to...

			<u> </u>				1		-
	Asia Pacific	EU+	Latin Americ a	Middle East and North Africa	North America	NIS+	Sub- Saharan Africa	Western Balkans +Turkey	Total
Avoid a problem with the authorities	12%	6%	10%	9%	16%	12%	67%	6%	44%
Speed things up	28%	15%	44%	48%	9%	28%	20%	21%	22%
Receive a service entitled to	35%	8%	34%	14%	6%	21%	11%	15%	17%
Don't know	20%	59%	8%	20%	59%	33%	1%	53%	14%
Don't remember	5%	12%	5%	10%	10%	6%	0%	5%	3%

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted.

3. Public perceptions and experiences of corruption align with expert assessments

The Barometer 2010 allows us to explore the alignment of general public and expert views on corruption. Transparency International's Corruption Perceptions Index (CPI) measures the degree to which public sector corruption is perceived to exist in countries around the world. The most recent edition, the 2010 CPI, rated 178 countries around the world on a scale from 10 (very clean) to 0 (highly corrupt). In contrast to the Global Corruption Barometer, which reflects public opinion, the CPI reflects the views of experts and business people.

As figure 8 shows, perceptions of the general public¹³ captured in the 2010 Barometer and perceptions of experts in the 2010 CPI align¹⁴. This means that, on average, in those countries where business people, country analysts and experts perceive corruption to be widespread, the general public also perceives corruption to be widespread.

There are countries and territories where the two perspectives differ. In Australia, Canada, Chile, Hong Kong, Ireland, Japan, New Zealand, United Kingdom and the United States, experts and country analysts have a more positive image than the general public, who view the country's corruption levels as higher.

On the contrary, in Afghanistan, Azerbaijan, Georgia, Iraq, Morocco, and Vietnam, the general public does not perceive corruption to be as widespread as the experts perceive it to be.

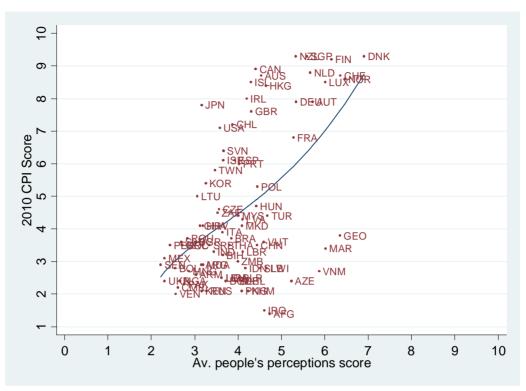
Figure 8 General public perceptions of corruption in the 2010 Barometer compared to expert perceptions of corruption in the 2010 Corruption Perceptions Index

¹⁴ Correlation between the two indicators is 0.54 (p<0.01)

¹² For more detailed information about the Corruption Perceptions Index please visit http://www.transparency.org/policy_research/surveys_indices/cpi/2010

http://www.transparency.org/policy_research/surveys_indices/cpi/2010

13 To understand how the two perceptions align, we created an average score for public perceptions of corruption in the five public institutions included covered in the Barometer by the question 'to what extent do you perceive the following sectors/institutions to be affected by corruption'. We then compared this score with the results of the 2010 CPI. Like the CPI, the perception score for ordinary citizens ranges from 0 to 10, where 10 is very clean and 0 is highly corrupt.



Source: Transparency International Global Corruption Barometer 2010 and Corruption Perceptions Index 2010. Each dot represents a country.

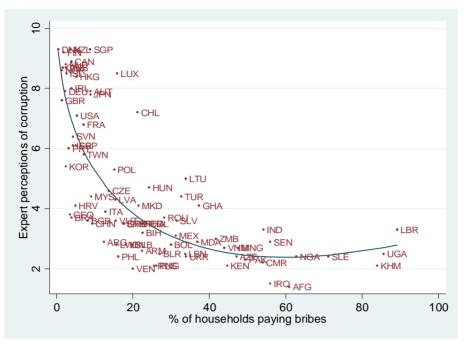
Given the hidden nature of corruption, perceptions have been deemed by academics as a sound proxy for actual corruption levels. The Barometer allows us to explore this relationship, by analysing whether people's experiences with petty bribery¹⁵ and experts' perceptions as reflected in the CPI align. The CPI ranks countries on a scale from 10 (very clean) to 0 (highly corrupt). Results show that experiences and perceptions are closely related.¹⁶ In other words, those countries assessed by experts as being affected by public sector corruption are the same countries where a higher proportion of Barometer respondents report having to pay a bribe in the past 12 months. (Figure 9)

Figure 9 People's experiences of bribery in the 2010 Barometer compared to experts' perceptions of corruption in the 2010 Corruption Perceptions Index

¹⁵ To understand how experts' perceptions related to people's experiences we use the percentage of households who paid a bribe when interacting with any of the following nine service providers: customs, education, judiciary, medical services, the police, land related services, registry and permit services, tax revenue and utilities.

¹⁶ The correlation coefficient between the 2010 CPI and percentage of citizens who reported paying bribes in the 2010

¹⁶ The correlation coefficient between the 2010 CPI and percentage of citizens who reported paying bribes in the 2010 Barometer is -0.66 (p<0.01)



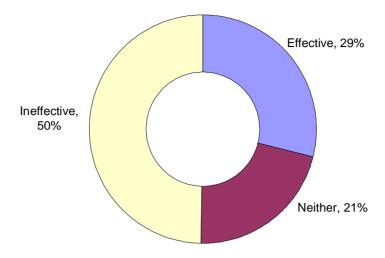
Source: Transparency International Global Corruption Barometer 2010 and Corruption Perceptions Index 2010. Each dot represents a country. Bangladesh, Morocco, South Africa are not included because of data validity concerns regarding the question on bribery by service

4. Government anti-corruption efforts are not seen as effective, but the public believe media and government are crucial to stopping corruption

4.1. Government's efforts to fight corruption remain ineffective

The 2010 Barometer asks the general public how they evaluate government efforts to curb corruption in their country. Half of those interviewed deem their government's anti-corruption efforts to be ineffective, while three out of 10 think that these efforts are effective. (Figure 10)

Figure 10 Assessment of government actions in the fight against corruption, overall results



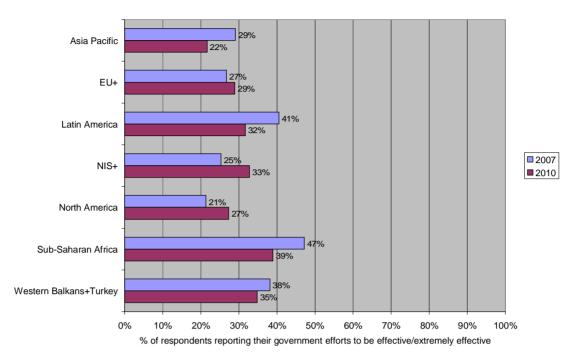
Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted.

Important differences in how people evaluate their government's actions exist across countries. About seven out of 10 respondents in Azerbaijan, Cambodia, Fiji, Georgia, Kenya, Luxembourg and Sierra Leone consider their government's actions as being effective or extremely effective. On the contrary about seven out of 10 respondents in Argentina, Bosnia-Herzegovina, Canada, France, Germany, Greece, Iceland, Latvia, Lithuania, Pakistan, Portugal, Romania, Slovenia, Spain, United Kingdom, United States and Venezuela judge the anti-corruption actions of their governments as ineffective or extremely ineffective. (Table 4 in the Appendix C contains full results.)

4.2. Criticism of governments efforts has remained consistent over time

The general public's overall evaluation of their government's efforts has not changed much over time. There are however regional differences that emerge. While fewer people in Asia Pacific, Latin America and Sub-Saharan Africa rate their government's efforts as effective in 2010 as they assessed them in 2007, the opposite trend is observed in the Newly Independent States+ and North America, where government efforts are seen to have improved. (Figure 11)

Figure 11 Percentage of people who feel their government's anti-corruption efforts are effective, comparison over time and by region



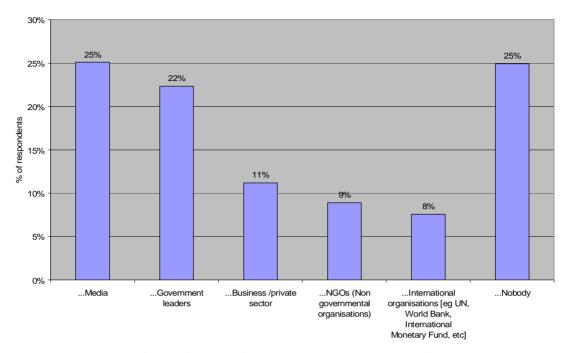
Source: Transparency International Global Corruption Barometer 2010 and 2007. Percentages are weighted. Only countries included in both editions are used for comparison. No 2007 data for the Middle East and North Africa region are available.

For the first time, the 2010 Barometer asked the general public whom they trust the most to stop corruption in their countries. Results show that, insofar that any one institution is trusted the most trusted actor is the media. Almost as many people trust their governments most of all to curb corruption. However, a full quarter of those asked report that they do not trust any institution in this regard. Around one in every 10 respondents would put their greatest trust in the private sector, in non-governmental organisations¹⁷ or in international institutions¹⁸ respectively (Figure 12).

Figure 12 People's trust: whom do people trust the most to fight corruption in their country?

18 Such as the United Nations, the World Bank, the International Monetary Fund, etc.

¹⁷ The Barometer did not define the term non-governmental organisation for the purposes of administering this survey, and the responses to this question likely reflect a broad interpretation of this term by the general public.



Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted

Table 5 presents regional differences in this evaluation. The biggest sceptics – those who do not put great trust in any institution – are in the Western Balkans + Turkey, the EU+, NIS+ and in North America. A substantial proportion of respondents – four in 10 – in Sub-Saharan Africa report trusting their government leaders most of all.

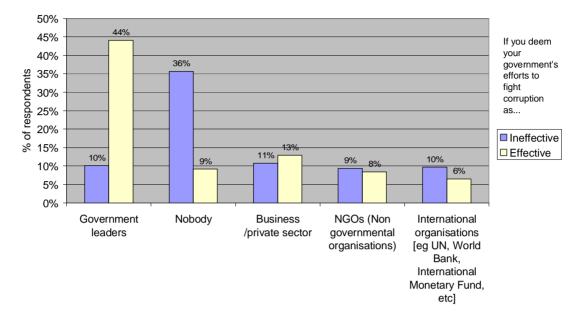
Table 5 Percentage of respondents who trust the following institutions the most to fight corruption, by region

ingine corruption, by region	•								
	Asia Pacific	EU+	Latin America	Middle East and North Africa	NIS+	North America	Sub- Saharan Africa	Western Balkans+ Turkey	Total
Media	34%	18%	22%	21%	10%	22%	15%	11%	25%
Nobody	26%	34%	30%	29%	39%	33%	13%	45%	25%
Government leaders	17%	13%	29%	28%	35%	13%	40%	17%	22%
Business /private sector	10%	9%	4%	3%	2%	8%	17%	2%	11%
NGOs (Non governmental organisations)	10%	9%	8%	12%	5%	20%	7%	14%	9%
International organisations [eg UN, World Bank, International Monetary Fund, etc]	3%	18%	8%	7%	8%	5%	7%	10%	8%

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted

Figure 13 explores the relationship between views of government anti-corruption efforts and public trust in institutions. It is not surprising that those who deem their government actions as effective also place their trust in them. On the contrary, those who think their government is not doing a good job in fighting corruption are more inclined not to trust anyone to stop corruption in their country.

Figure 13 People's trust versus evaluation of government's anti corruption efforts



Whom do you trust the most to fight corruption...

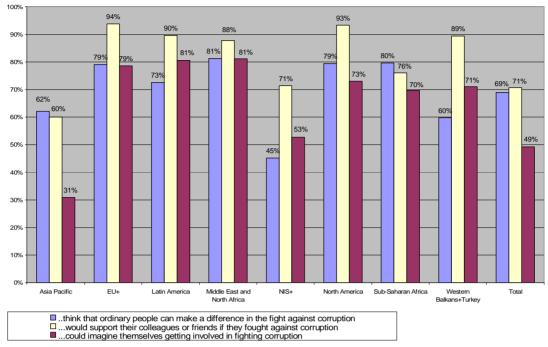
Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted

5. People are willing to engage in the fight against corruption

The 2010 Barometer examines the general public's willingness to get involved in the fight against corruption. Almost seven out of every 10 respondents think that the general public can make a difference in the fight against corruption and would definitely support a friend who wants to engage in the cause. When asked about their own personal involvement, willingness is somewhat reduced: one half reports that they could imagine themselves getting personally involved in the anti-corruption cause. A higher proportion of men to women indicated they would get engaged in the fight against corruption (54 per cent v. 45 per cent) (Appendix D).

There are regional differences in terms of willingness to personally engage. The willingness to engage personally is the lowest in Asia Pacific (31 per cent). NIS+ also rather low in this regard (53 per cent) (Figure 14).

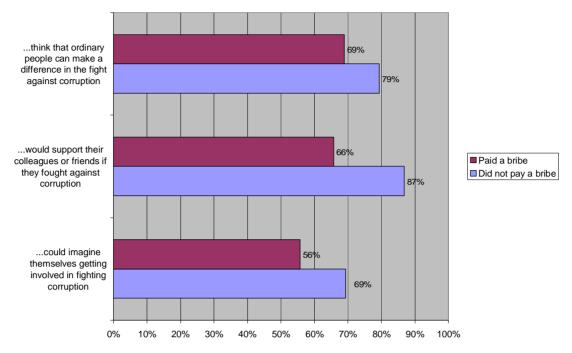
Figure 14 People's engagement in the fight against corruption, by region



Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted

Experience of bribery adversely affects people's belief that they can make a difference. While almost eight out of 10 people who did not experience an incident of bribery think that the general public can make a difference in curbing corruption, less than seven out of 10 who experienced bribery think the same. Moreover, while almost seven out of 10 of those who did not bribe imagine themselves getting involved in the fight against corruption, slightly more than five out of 10 who paid bribes report the same willingness to become engaged (Figure 15).

Figure 15 People's engagement in the fight against corruption and their experiences with bribery



Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted

The 2010 Barometer asks respondents whether they would report an incident of corruption. Seven out of 10 agree that they would do so, indicating a widespread willingness to be a part of stopping corruption. Several differences emerge when this finding is explored at the regional level. In the Americas and EU+, the overwhelming majority (nine out of 10 interviewees) would report an incident of corruption, but in the Newly Independent States+ only about half of all those asked would report. (Table 6)

Table 6 : Percentage of respondents who agree/ strongly agree that they would report an incident of corruption

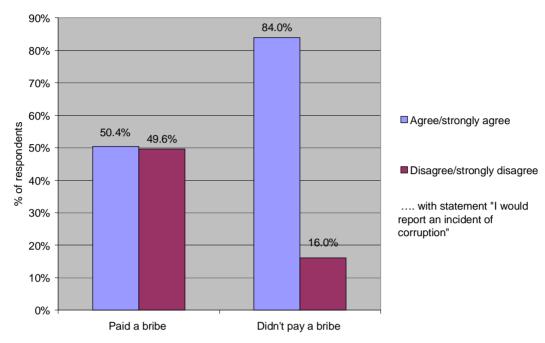
	Percentage
Total	71%
North America	91%
Latin America	90%
EU+	88%
Western Balkans+Turkey	79%
Middle East and North Africa	73%
Asia Pacific	67%
Sub-Saharan Africa	61%
NIS+	52%

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted.

Those who report paying bribes in the past year were less likely to indicate they would report an incident of corruption. This suggests that bribe paying is related to lower motivation by individuals to engage and less trust in the institutional procedures that are in place to address corruption. (Figure 16)

Figure 16 People's attitudes towards reporting an incident of corruption and experiences of

bribery



Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted and calculated for respondents who came in contact with nine services customs, education system, judiciary, land related services, medical services, police, registry and permit services, utilities, and tax revenue.

Conclusions

The Global Corruption Barometer is a unique tool that provides a useful window into people's views of corruption and experiences with bribery around the world. By exploring corruption and bribery among the general public, it creates a better knowledge base on how corruption permeates society and to what extent there is support within society for stronger anti-corruption efforts. The Barometer provides an overview of the sectors deemed by the public as most affected by corruption and provides a bottom up assessment of how leaders around the world are doing in the fight against corruption.

Most people interviewed in the 2010 Barometer perceive an increase in corruption levels in their countries over the past three years. This sends a clear message to leaders around the world that the public believes that corruption continues to plague societies everywhere. The quest for transparency and integrity mechanisms must be intensified.

Perceptions are matched by people's experiences: the 2010 Barometer finds that levels of petty bribery around the world – about one in four people have paid a bribe in the past year -- have not improved when compared with those in 2006.

Much more must be done to guarantee that access to basic services, from health to utilities to education, is not endangered by corruption. Those institutions that are supposed to prevent corruption and enforce the law, such as the police and judiciary, must function well for everyone in society, without the taint of corruption they still have in so many corners of the world.

In most countries, the general public continues to view political parties as the institution most affected by corruption. These perceptions not only reflect a consistent negative image of political parties that the public has reported over time in the Barometer, but also pose a risk of undermining the basic role of parties in the democratic process.

While government efforts to fight corruption are thought ineffective by half the public worldwide, almost one in every four respondents still trusts their governments most of all to fight corruption. This seeming contradiction might reflect a number of things. People may feel a sense of commitment, optimism or even solidarity regarding the core aims of government – to act with accountability, integrity and transparency, by and for the people. Alternatively, people may feel the checks and balances on government, above all by the media, where one in four would place their trust, make it well suited to provide leadership in the quest to stop corruption.

More must be done globally to guarantee that the general population is not endangered by bribery and impoverished by corruption. The ongoing trust in governments to address corruption, despite mixed performance by them thus far, also provides a pointed message for leaders: act now to live up to people's expectations. The risks if this is not done are great. Loss of public support will undermine the sustained effort that is needed to prevent and punish corruption around the world.

The good news to be drawn out of the 2010 Barometer is that the general public is more than willing to engage in the fight corruption and, critically, believes it can make a difference. This energy and commitment must be tapped into and nurtured, as it can improve governance in a manner that benefits people and society as a whole. This public engagement, both real and potential, places renewed emphasis on accountability, both from government and from the people, to create the kind of systems that reject bribery and corruption.

Given the findings of the 2010 Barometer, the choice for all those who want to end corruption is clear: engage people, empower people, and opt for solutions that work for people everywhere, building on the institutional frameworks that can and must support this crucial cause. Ultimately, curbing corruption in all its guises will be strengthened by solutions that create broad based public support.

Appendix A: About the survey

The Global Corruption Barometer is a public opinion survey that assesses the general public's perceptions and experiences of corruption and bribery. In 2010 the Global Corruption Barometer covered 86 countries and territories. In 84 of the countries evaluated, the survey was carried out on behalf of Transparency International by Gallup International. In Bangladesh the survey was conducted by Transparency International Bangladesh and in Mongolia it was conducted by the Independent Authority against Corruption of Mongolia, IAAC. Overall, the 2010 Global Corruption Barometer polled 91,781 individuals.

Timing of fieldwork: Fieldwork for the survey was conducted between 1 June 2010 and 30 September 2010.

Demographic variables

The demographic variables captured in the questionnaire are: age, education, household income, employment and religion. For comparability purposes these variables were recoded from their original form.

Sampling

In each country the sample is probabilistic and was designed to represent the general adult population. General coverage of the sample is as follows: 83 per cent national and 17 per cent urban. The interviews were conducted either face-to-face, using self-administered questionnaires, by telephone, computer-assisted telephone interviewing (CATI) or by internet (mostly in developed countries), with both male and female respondents aged 16 years and above.

Weighting

The data were weighted in two steps to obtain representative samples by country and worldwide. The data were first weighted to generate data representative of the general population for each country. A second weight, according to the size of the population surveyed, was then applied to obtain global and regional totals.

Data entry and consistency checks

The final questionnaire, which was reviewed and approved by Transparency International, was marked with columns, codes, and with indications of single or multi-punching. Local survey agencies followed this layout when entering data and sent an ASCII data file to the Gallup International Association's Coordination Center following these specifications. The data was processed centrally by analysing different aspects such as whether all codes entered were valid and if filters were respected and bases consistent. If any inconsistency was found, this was pointed out to the local agency so they could evaluate the issue and send back the revised and amended data. Data for all countries was finally consolidated and weighted as specified above. All data analysis and validation was done using SPSS software. Through the consistency checks some problems were detected and these problems prevented the use of data from some countries for certain portions of the overall analysis of the report:

- Omitted questions: Questions 3A7 and 3B7 in Malaysia.
- Problems in coding responses: Questions 3A, 3B and 5 in Bangladesh. Thus the country is
 not included in the analysis presented neither in sections 2 and 5 of this report, Figure 9 nor in
 Table 3 in Appendix C.
- A lower than usual contact rate in Morocco (question 3A) and data inconsistencies in question 3B in South Africa led to these countries not being featured in Table 1, Figure 9 and Table 3 in Appendix D.

Margin of error per country: Between +/- 2.18% and 4.40%

The local polling agencies participating in the Global Corruption Barometer were as follows:

Country/Territory	Firm	Sample	Methodology	Coverage	Population represented by the sample	Field Dates
Afghanistan	BBSS	1000	Face to Face	National	12,100,682	August 4 - August 25
Argentina	Aleph Zero	1000	CATI	National	30,988,780	June 28 - July 15
Armenia	Romir Holding	1000	CATI	National	2,363,408	June 10 - June 20
Australia	Colmar Brunton	1000	Online	National	17,020,122	June 28 - July 11
Austria	Austria Gallup	1000	Face to Face	National	7,100,000	June 24 - July 15
Azerbaijan	SIAR	1000	Face to Face	National	5,638,439	June 23 - July 14
Bangladesh	Transparency International Bangladesh	1000	Face to Face	National	3,702,969	June 9 - July 20
Belarus	Romir Holding	1000	Face to Face	National	7,480,000	June 21 - July 7
Bolivia	Encuestas y Estudios	1000	Face to Face	Urban	2,249,381	June 20 - July 10
Bosnia&Herzegovina	BBSS	1000	Face to Face	National	2,900,000	June 25 - July 5
Brazil	Ibope Inteligencia	1000	Face to Face	National	140,508,167	June 16 - June 19
Bulgaria	BBSS	1000	Face to Face	National	6,500,000	July 1 - July 8
Cambodia	Indochina Research	1000	Face to Face	Urban	8,237,200	July 21 - July 26
Cameroon	RMS-Africa	1000	Face to Face	National	10,834,453	June 15 - June 30
Canada	Leger Marketing	1000	Online	National	24,719,625	June 22 - June 29
Chile	Ibope Inteligencia	1000	CATI	Urban	7,365,194	June 21 - July 13
China	CRC	1000	Face to Face	Urban	18,451,100	June 9 - July 10
Colombia	Sigma Dos Colombia	1000	CATI	National	32,953,981	June 22 - July 9
Croatia	Puls	1000	Face to Face	National	3,663,521	July 1 - July 15
Czech Republic	Mareco	1000	Face to Face	National	8,392,530	July 2 - July 12
Denmark	Capacent	1000	Online	National	4,516,727	June 24 - July 12
I Salvador	Sigmados Guatemala	500	Face to Face	National	4,346,087	July 5 - July 15
iji	Tebbutt Research	1000	CATI	National	523,624	June 21 - July 14
inland	Capacent	1000	Online	National	4,383,605	June 24 - July 12
rance	BVA	1000	CATI	National	46,846,977	July 1 - July 26
YR Macedonia	Brima	1000	CATI	National	1,333,435	June 15 - July 10
Georgia	GORBI	1000	Face to Face	National	1,166,510	June 15 - June 24
Germany	Produkt und Markt	1000	CATI	National	68,713,895	June 10 - June 22
Ghana	RMS-Africa	1000	Face to Face	National	2,170,135	July 1 - July 10
Greece	Focus Bari	1000	CATI	Urban	8,253,885	June 17 - July 6
Hong Kong	CRC	1000	Online	National	7,018,637	June 17 - July 6 June 9 - July 10
Hungary	Austria Gallup (Psyma Hungary)	1000	CATI	National	8,137,220	June 9 - July 10 June 28 - July 9
celand	Capacent	1000	Online	National	230,000	June 18 - June 26
ndia	MaRS	1000	CATI	Urban	65,000,000	July 1 - July 6
ndonesia	CRC	1000	Online	National	237,512,355	June 9 - July 10
raq	IIACSS	1000	Face to Face	Urban	18,256,481	June 17 - July 10
reland	ICM Research	1000	Online	National	2,790,864	July 1 - July 19
srael	ICM Research	1000	Online	National	4,296,834	July 1 - July 19
Italv	Doxa S.P.A.	1000	Face to Face	National	51,200,000	June 16 - June 30
Japan	NRC	1000	Face to Face	National	103,363,009	June 30 - July 12
Kenya	Synovate Kenya	1000	CATI	National	21,550,832	July 1 - July 10
Kosovo	BBSS	1000	Face to Face	National	1,463,000	July 21 - July 30
Latvia	Romir Holding	1000	Face to Face	National	1,772,800	June 12 - June 22
Lebanon	Reach	1000	Face to Face	National	3,157,674	July 19 - July 31
iberia	RMS-Africa	750	Face to Face	Urban	856,516	June 21 - Jun 26
Lithuania	Romir Holding	1000	Face to Face	National	2,461,999	July 2 - July 12
Luxembourg	BVA	700	Face to Face	National	375,399	July 1 - August 5
Malaysia	TNS Malaysia	1000	Face to Face	National	18,031,020	June 28 - July 26
Mexico	Ibope Inteligencia	1000	Face to Face	Urban	13,168,032	June 16 - June 30
Moldova	BBSS	1000	Face to Face	National	3,018,274	August 25 - July 9
	Independent Authority against Corruption of					
Mongolia	Mongolia, IAAC.	1000	Face to Face	National	1,980,300	June 7 - July 13
Morocco	BVA	1000	Face to Face	National	19,422,000	July 20 - August 30
Vetherlands	Marketresponse	1000	Online	National	12,600,000	June 29 - July 16
New Zealand	Colmar Brunton	1000	Online	National	3,381,302	June 3- July 11
Nigeria	RMS-Africa	1000	Face to Face	National	68,645,381	June 16 - June 25
Vorway	Capacent	1000	Online	National	3,817,653	June 24 - July 7
Pakistan	Pakistan Gallup	1000	Face to Face	National	81,000,000	June 20 - July 10
Palestine	Palestinian Center for Public Opinion	1000	Face to Face	National	1,414,888	July 18 - July 26
Papua New Guinea	Tebbutt Research	1000	CATI	National	3,741,391	June 21 - July 14
Peru	Ibope Inteligencia	1000	CATI	Urban	8,968,696	August 31 - September 26
Philippines	M&S PHILIPPNES	1000	Face to Face	National	65,371,502	June 21 - July 7
Poland	Mareco	1000	Face to Face	National	32,611,804	July 1 - July 9
Portugal	DYM	1000	Face to Face	National	7,799,891	June 18 - June 29
Romania	BBSS	1000	Face to Face	National	17,357,765	June 26 - July 5
Russia	Romir Holding	1000	Face to Face	National	114,953,628	June 17 - July 22
Senegal	RMS-Africa	1000	Face to Face	Urban	1,962,604	July 3 - July 13
Serbia	BBSS	1000	Face to Face	National	5,975,920	July 12 - July 19
Sierra Leone	RMS-Africa	750	Face to Face	Urban	5,002,008	July 8 - July 11
Singapore	CRC	1000	Online	National	4,608,168	June 9 - July 10
Slovenia	Puls	1000	Online	National	1,587,944	June 21 - July 18
Solomon Islands	Tebbutt Research	500	CATI	National	372,908	June 28 - July 14
South Africa	Topline Research Solutions	1000	Face to Face	Urban	33,820,001	June 17 - July 14
South Korea	Gallup Korea	1000	Face to Face	National	40,853,273	June 11 - June 28
Spain Korea	Instituto DYM	1000	Online	National	32,337,483	June 11 - June 28 June 28 - July 12
Switzerland	Instituto DYM Isopublic	1000	Face to Face	National	5,909,155	June 28 - July 12 June 9 - July 14
Taiwan	CRC	1000	Online	National	22,920,947	June 9 - July 14 June 9 - July 10
hailand	CRC	1000	Online	National	66,187,267	June 9 - July 10 June 14 - July 14
					50,781,956	June 14 - July 14 July 7 - July 14
urkev	Barem PMS Africa	1000	CATI Face to Face	National		
Jganda	RMS-Africa	1000		National	901,000	July 1 - July 10
JK	ICM Research	1000	Online	National	47,358,000	July 1 - July 19
Jkraine	Romir Holding	1000	Face to Face	National	37,701,466	June 10 - June 22
JSA	The Research Intelligence Group (TRiG)	1000	Online	National	245,262,000	June 16 - June 25
/anuatu	Tebbutt Research	500	CATI	National	136,368	June 21 - July 14
		1000	Face to Face	National	19,907,052	June 16 - July 16
Venezuela	Sidma Dos Venezuela					
Venezuela Vietnam Zambia	Indichina Research RMS-Africa	1000	Face to Face Face to Face	Urban National	59,023,831 1,659,503	July 21 - July 26 July 1 - July 10

Appendix B: Questionnaire

Transparency International

- 1. Let me open this questionnaire by asking your general views on corruption
- **A.** In the past three years, how has the level of corruption in this country changed:
 - 1 Increased a lot
 - 2 Increased a little
 - 3 Stayed the same
 - 4 Decreased a little
 - 5 Decreased a lot
 - 9 DK/NA
- **B.** How would you assess your current government's actions in the fight against corruption?
 - 1 The government is very effective in the fight against corruption
 - 2 The government is somewhat effective in the fight against corruption
 - 3 The government is neither effective nor ineffective in the fight against corruption)
 - 4 The government is somewhat ineffective in the fight against corruption
 - 5 The government is very ineffective in the fight against corruption
 - 9 DK/NA
- C. Whom do you trust the **most** to fight corruption in this country? (single answer)
 - 1 Government leaders
 - 2 Business /private sector
 - 3 NGOs (non governmental organisations)
 - 4 Media
 - 5 International organisations [eg UN, World Bank, International Monetary Fund, etc.]
 - 6 Nobody
 - 9 DK
- **2.** Question on perceptions regarding corruption.

To what extent do you perceive the following categories in this country to be affected by corruption? Please answer on a scale from 1 to 5 (1 meaning not at all corrupt, 5 meaning extremely corrupt). Of course you can use in-between scores as well.

	Not at all				Extremel	
Sectors	corrupt				y corrupt	DK/NA
1.Political parties	1	2	3	4	5	9
2. Parliament/legislature	1	2	3	4	5	9
3. Police	1	2	3	4	5	9
4. Business/ private sector	1	2	3	4	5	9
5. Media	1	2	3	4	5	9
6. Public officials/civil	1	2	3	4	5	9
servants						
7. Judiciary	1	2	3	4	5	9
8. NGOs (non-	1	2	3	4	5	9
governmental						
organisations)						
9. Religious bodies	1	2	3	4	5	9
10. Military	1	2	3	4	5	9
11. Education system	1	2	3	4	5	9

3.

A. In the past 12 months, have you or anyone living in your household had a contact with the following institution/organisation?

1=Yes (Note to interviewer if YES ask question b if NO ask about next institution)

2=No

8=DK

9=NA

B. In the past 12 months have you or anyone living in your household paid a bribe in any form to each of the following institutions/organisations?

	QA				QB			
Sectors	Had a contact			Paid a bribe				
	YES	NO	D K	NA	YES	NO	DK	NA
Education system	1	2	8	9	1	2	8	9
Judiciary	1	2	8	9	1	2	8	9
Medical services	1	2	8	9	1	2	8	9
Police	1	2	8	9	1	2	8	9
Registry and permit services (civil registry for birth, marriage, licenses, permits)	1	2	8	9	1	2	8	9
Utilities (telephone, electricity, water, etc.)	1	2	8	9	1	2	8	9
Tax revenue	1	2	8	9	1	2	8	9
Land services (buying, selling, inheriting, renting)	1	2	8	9	1	2	8	9
Customs	1	2	8	9	1	2	8	9

- **4.** If you paid a bribe in the past 12 months, which of the following applied to the LAST bribe paid:
 - 1=The bribe was paid to speed things up
 - 2=The bribe was paid to avoid a problem with the authorities
 - 3=The bribe was paid to receive a service entitled to
 - 4=Did not pay a bribe in the past 12 months
 - 5=Cannot remember
 - 9=Don't know
- **5.** I am going to read out some statements. For each one, can you tell me whether you strongly agree, agree, disagree or strongly disagree?
 - 1 Strongly disagree
 - 2 Disagree
 - 3 Agree
 - 4 Strongly agree
 - **a.** Ordinary people can make a difference in the fight against corruption
 - b. I would support my colleague or friend, if they fought against corruption
 - c. I could imagine myself getting involved in fighting corruption
 - d. I would report an incident of corruption

Demographics Rural/Urban Rural Urban	1 2
Sex: Male Female	1 2
Age: Write in year of birth:	
Code: Under 30 30 – 50 51 - 65 65 +	1 2 3 4
Total household income before taxes Please ask household income as you would normally ask it in your country and	then re-code as follows
Low (Bottom quintile/20%) Medium low (Second quintile/20%) Medium (Third quintile/20%) Medium high (Fourth quintile/20%) High (Top quintile/20%) Refused/Don't know/no answer	1 2 3 4 5 9
Education: Highest attained No education/ only basic education Secondary school High level education (e.g university) DK/ NA	1 2 3 9
Employment Which of the following best describes your own present employment status?	
Working full or part time (include self-employed) Unemployed Not working (student, housewife) Retired DK/ NA	1 2 3 4 9
Religion Do you consider yourself to be Roman Catholic Russian or Eastern Orthodox Protestant Other Christian Hindu Muslim Jewish Buddhist Other Nothing (DO NOT READ) 10 Refuse to answer	01 02 03 04 05 06 07 08

Appendix C: Tables by Country/Territory

Table 1: In the past three years, how has the level of corruption in this country changed?

Country/Territory	decreased	stayed the same	increased
Total	14%	30%	569
Asia Pacific	15%	38%	479
Afghanistan	16%	24%	609
Australia	5%	42%	549
Bangladesh	36%	18%	469
Cambodia	30%	27%	439
China	25%	29%	469
Fiji			369
	53%	11%	
Hong Kong	32%	35%	339
India	10%	16%	749
Indonesia	27%	30%	439
Japan	14%	40%	469
Korea, Rep.	24%	44%	329
Malaysia	19%	35%	469
New Zealand	4%	24%	739
Pakistan	6%	16%	77
Papua New Guinea	7%	8%	85
Philippines	6%	25%	69
Singapore	28%	33%	38
Solomon Islands	16%	18%	66
Taiwan	23%	35%	42
Thailand	39%	32%	29
Vanuatu	13%	23%	64
Vietnam	18%	19%	63
EU+	3%	24%	73
Austria	9%	45%	46
Bulgaria	28%	42%	30
Czech Republic	14%	42%	44
Denmark .	2%	69%	29
Finland	7%	43%	50
France	7%	28%	66
Germany	6%	24%	70
Greece	5%	20%	75
Hungary	4%	20%	76
Iceland	15%	32%	53
Ireland	10%	24%	66
Italy	5%	30%	65
Latvia	9%	36%	55
	8%		63
Lithuania	13%	29% 43%	44
Luxembourg			
Netherlands	6%	43%	51
Norway	6%	34%	61
Poland	26%	45%	29
Portugal	3%	13%	83
Romania	2%	11%	87
Slovenia	5%	22%	73
Spain	3%	24%	73
Switzerland	6%	41%	53
United Kingdom	3%	30%	67
Latin America	11%	37%	51
Argentina	8%	30%	62
Bolivia	20%	34%	46
Brazil	9%	27%	64
Chile	9%	39%	53
Colombia	20%	24%	56
El Salvador	18%	34%	48
Mexico	7%	18%	75
Peru	9%	12%	79
Venezuela	7%	7%	86
Middle East and North Africa	16%	27%	57
		19%	
Iraq	4%		77
Israel	4%	20%	76
Lebanon	6%	12%	82
Morocco Palestine	11%	77%	13
	59%	19%	22

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Table 1: In the past 3 years, how has the level of corruption in this country changed? (cont'd)

decreased	stayed the same	increased
11%	37%	51%
8%	30%	62%
		46%
9%	27%	64%
		53%
		56%
		48%
		75%
		79%
		86%
		57%
		77%
		76%
		82%
11%	77%	13%
		22%
		45%
		50%
		52%
		27%
		9%
		53%
		73%
		53%
		30%
		67%
		62%
		72%
		62%
		62%
		60%
		39%
		49%
		73%
		88%
		30%
		62%
		67%
		67%
		57%
		59%
		57%
		46%
8%	19%	73%
14%	37%	49%
	11% 8% 20% 9% 9% 9% 20% 18% 7% 16% 4% 4% 6% 11% 59% 17% 15% 28% 24% 78% 12% 7% 8% 7% 5% 4% 6% 11% 59% 12% 7% 8% 7% 6% 24% 78% 12% 13% 6% 13% 16% 10% 10% 10% 25%	11% 37% 30% 20% 34% 9% 27% 9% 39% 20% 24% 18% 34% 7% 18% 9% 12% 7% 7% 16% 27% 4% 19% 4% 20% 6% 12% 11% 77% 59% 19% 15% 35% 28% 20% 24% 49% 78% 13% 12% 35% 7% 20% 8% 39% 7% 63% 5% 28% 24% 44% 26% 22% 24% 44% 26% 24% 24% 44% 26% 25% 17% 10% 6% 6% 53% 17% 24% 14% 26% 25% 17% 10% 6% 6% 53% 17% 24% 14% 24% 24% 14% 24% 14% 26% 25% 17% 10% 6% 6% 53% 17% 24% 14% 24% 14% 26% 25% 13% 20% 16% 27% 10% 30% 10% 33% 25% 29%

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Table 2: To what extent do you perceive the following institutions in this country to be affected by corruption? (1: not at all corrupt, 5: extremely corrupt) Average score.

Country/Territory	Political Parties	Parliamen t/Legislat ure	Police	Business/ Private Sector	Media	Public officials/ Civil Servants	Judiciary	NGOs (non governm ental organizati ons)	Religious bodies	Military	Education system
Total	4.2	3.7	3.7	3.4	3.2	3.7	3.3	2.9	3.3	2.8	3.1
Asia Pacific	4.2	3.8	3.7	3.6	3.4	3.9	3.1	2.9	3.8	3.2	3.5
Afghanistan	2.9	3.2	3.2	3.1	2.8	3.1	3.4	3.1	2.7	2.9	2.9
Australia	3.7	3.3	3.3	3.5	3.3	3.2	2.9	2.8	3.3	2.6	2.5
Bangladesh	3.8	3.1	4.4	2.4	2.3	4.0	3.5	2.3	1.8	1.9	2.6
Cambodia	3.1	2.9	3.7	2.7	2.6	3.5	4.0	1.9	1.8	2.6	3.0
China	3.4	3.4	3.4	3.6	3.3	3.4	3.0	2.9	2.8	2.7	3.0
Fiji	3.4	2.7	2.8	3.2	2.3	3.0	2.5	2.3	2.2	2.1	2.2
Hong Kong	3.3	3.0	3.4	3.6	3.2	3.4	2.9	2.7	2.6	2.8	2.8
India	4.2	4.0	4.1	3.1	3.0	3.5	3.1	3.1	2.9	2.8	3.4
Indonesia	3.5	3.6	3.5	2.8	2.8	3.2	3.3	2.5	2.5	2.8	3.0
Japan	4.2	3.8	3.7	3.7	3.5	3.9	3.1	3.1	4.0	3.3	3.6
Korea, Rep.	4.0	4.0	3.7	3.4	3.4	3.6	3.6	2.7	3.0	3.3	3.5
Malaysia	4.0	3.4	4.1	3.3	2.7	3.3	3.0	2.9	2.0	2.3	2.4
New Zealand	3.5	3.2	2.7	3.2	3.1	3.0	2.5	2.6	3.1	2.2	2.4
Pakistan	4.1	4.0	4.5	3.8	3.3	4.2	3.6	3.8	2.8	3.0	3.1
Papua New Guinea	4.0 3.6	3.7 3.5	3.5 3.6	2.8 2.9	2.3 2.0	3.5 3.5	2.7 3.1	1.9 2.4	1.8 1.9	2.7 2.9	2.9 2.7
Philippines	2.9	2.6	2.8	2.9	3.0	2.9	2.7	2.4	2.8	2.9	2.7
Singapore	3.7	3.7	2.8	2.9	2.2	2.9 3.4	2.7	2.6	2.8	2.7	2.7
Solomon Islands Taiwan	3.7		3.9	3.5	3.2	3.4	3.3	2.2	2.0	3.4	3.2
Thailand	3.6	3.4	3.6	3.2	2.8	3.7	3.0	2.6	2.9	3.4	3.2
Vanuatu	4.0	3.4	3.0	2.9	2.6	3.1	2.7	1.8	1.8	2.8	2.3
Vietnam	2.0	1.9	3.8	2.6	2.4	3.0	2.8	1.7	1.5	2.3	3.3
EU+	4.4	3.5	3.1	3.5	3.4	3.5	3.4	2.8	3.5	2.7	2.6
Austria	3.2	2.7	2.6	3.3	2.8	2.8	2.5	2.3	2.7	2.5	2.3
Bulgaria	4.1	3.9	3.8	3.7	2.9	3.9	4.3	2.8	2.7	2.5	3.2
Czech Republic	3.8	3.6	3.5	3.3	2.8	3.7	3.5	2.6	2.5	3.3	3.1
Denmark	2.8	2.3	2.0	2.8	2.6	2.5	1.6	2.2	2.3	2.2	2.0
Finland	3.7	2.9	1.9	3.0	2.7	2.7	2.0	2.5	2.7	2.0	2.2
France	3.6	3.1	2.7	3.3	3.0	3.0	2.8	2.4	2.5	2.2	2.1
Germany	3.7	3.1	2.3	3.3	3.0	3.2	2.4	2.6	2.9	2.6	2.3
Greece	4.6	4.3	3.7	3.6	4.3	4.0	3.9	2.8	3.5	2.9	3.2
Hungary	3.9	3.4	3.2	3.8	3.1	3.2	2.9	2.4	2.2	2.8	2.5
Iceland	4.3	3.7	2.2	4.0	3.5	3.5	2.7	2.6	3.2		2.4
Ireland	4.4	4.0	3.0	3.5	3.0	3.3	2.7	2.5	3.9	2.3	2.5
Italy	4.4	4.0	3.0	3.7	3.3	3.7	3.4	2.7	3.4	2.8	2.9
Latvia	4.0	3.7	3.3	3.0	2.5	3.6	3.2	2.1	1.8	2.3	2.6
Lithuania	4.2	4.2	3.7	3.5	2.9	3.8	4.0	2.6	2.5	2.4	3.0
Luxembourg	2.9	2.5	2.5	3.0	2.7	2.7	2.5	2.3	2.7	2.3	2.3
Netherlands	3.0	2.7	2.6		2.9	3.0	2.6	2.5	2.9	2.5	2.3
Norway	3.0	2.2	2.1	3.2	2.9	2.8	1.9	2.7	3.2	2.4	2.4
Poland	3.6		3.2	3.5	2.8	3.4	3.3	2.6	2.7	2.4	2.6
Portugal	4.2	3.7	3.2	3.6	2.8	3.2	3.4	2.6	2.6	2.6	2.5
Romania	4.5	4.5	3.9	3.6	3.1	3.8	4.0	2.9	2.3	2.4	3.1
Slovenia	4.3	3.7	3.2		3.1	3.6	3.5	2.7	3.2	2.8	2.9
Spain	4.4	3.5	3.1	3.5	3.4	3.5	3.4	2.8	3.5	2.7	2.6
Switzerland	2.9	2.6	2.1	3.3	3.0	2.6	2.3	2.2	2.5	2.2	1.8
United Kingdom	4.0	3.8	3.1	3.5	3.4	3.4	2.8	2.9	3.0	2.5	2.5

Source: Transparency International Global Corruption Barometer 2010. Figures are weighted. Shaded scores are the highest for that particular country.

Table 2: To what extent do you perceive the following institutions in this country to be affected by corruption? (1: not at all corrupt, 5: extremely corrupt) Average score (cont'd)

Country/Territory	Political Parties	Parliamen t/Legislat ure	Police	Business/ Private Sector	Media	Public officials/ Civil Servants	Judiciary	NGOs (non governm ental organizati ons)		Military	Education system
Total	4.2	3.7	3.7	3.4	3.2	3.7	3.3	2.9	3.3	2.8	3.1
Latin America	4.0	3.7	3.3	3.5	2.9	3.7	3.8	2.9	2.9	2.9	2.9
Argentina	4.1	3.9	3.8	3.2	3.0	4.0	3.7	2.4	2.7	2.9	2.5
Bolivia	4.2	3.8	4.1	3.5	3.3	4.1	4.3	2.8	-	3.3	2.6
Brazil	4.1	4.1	3.8	3.0	2.7	3.1	3.2	2.5	2.5	2.4	2.5
Chile	4.0	3.7	3.1	3.4	2.7	3.6	3.6	2.9	3.0	2.8	3.0
Colombia	4.2	4.2	4.0	2.9	2.7	4.0	3.8	2.6		3.4	2.5
El Salvador	4.4	3.8	4.3	2.3	2.4	4.2	4.1	2.2	2.5	2.6	2.6
Mexico	4.4	4.2	4.4	3.3	3.2	4.2	4.3	3.0	3.0	2.9	2.9
Peru	4.2	4.3	3.9	2.9	2.9	4.0	4.4	2.7	2.4	3.4	3.1
Venezuela	4.0	4.0	4.4	3.1	2.3	3.8	4.1	2.3	2.3	3.5	2.7
Middle East and North Africa	3.6	3.3	3.2	2.9	2.6	3.4	2.9	2.5	2.5	2.4	2.6
Iraq	3.9	3.6	3.1	3.0	2.3	3.1	2.6	2.5	2.0	2.8	2.8
Israel	4.5	4.0	3.5	3.4	3.2	3.9	2.8	2.8	4.0	2.6	2.8
Lebanon	4.1	3.8	3.7	3.4	3.5	3.9	3.5	3.0		2.4	3.0
Morocco	2.0	2.0	3.3	1.6	1.3	3.5	3.5	1.4	1.0	1.1	2.0
Palestine	3.1	2.8	2.7	2.9	2.8	2.8	2.4	2.8	2.5	2.7	2.3
NIS+	3.7	3.7	3.9	3.3	3.0	3.8	3.9	2.9	2.2	3.1	3.6
Armenia	3.6	3.8	4.1	3.2	2.9	3.8	4.1	2.7	2.2	3.6	4.2
Azerbaijan	2.6	2.5	3.6	2.6	2.4	3.3	3.2	2.5	1.9	2.6	3.3
Belarus	3.2	3.2	3.6	3.2	3.1	3.8	3.4	2.9	2.2	2.9	3.2
Georgia	2.9	2.6	2.1	2.4	2.4	2.7	2.9	2.2	1.4	1.8	2.2
Moldova	3.8	3.7	4.1	3.7	3.0	3.8	3.9	2.9	2.4	2.9	3.7
Mongolia	4.2	4.2	4.0	3.0	2.9	3.6	4.1	2.5	2.1	2.9	3.7
Russia	3.5	3.6	3.9	3.4	3.2	3.9	3.7	3.1	2.5	3.5	3.7
Ukraine	4.0	4.1	4.3	3.7	3.2	4.1	4.4	3.2	2.3	3.5	4.0
North America	4.1	3.8	3.1	3.5	3.3	3.5	3.2	2.8	3.2	2.7	2.8
Canada	3.9	3.6	2.9	3.4	3.0	3.3	2.9	2.7	3.3	2.7	2.6
United States	4.3	4.0	3.3	3.6	3.5	3.8	3.4	3.0	3.1	2.8	3.0
Sub-Saharan Africa	3.9	3.8	4.4	2.8	2.5	3.6	3.5	2.9	2.4	2.2	2.6
Cameroon	4.0	3.7	4.5	2.9	3.0	3.9	4.0	2.3	2.3	3.5	3.5
Ghana	4.1	3.7	4.6	3.0	2.6	3.6		2.4	2.7	2.6	3.6
Kenya	3.8	3.8	4.6	2.8	1.6	3.5	3.8	2.2	2.2	2.8	3.0
Liberia	2.9	3.6	4.1	3.2	2.4	3.6	3.7	2.5	1.9	2.3	3.8
Nigeria	4.5	4.2	4.7	2.9	2.7	3.5	3.7	2.4	2.2	3.1	3.8
Senegal	4.4	4.5	4.6	3.1	3.0	4.0	4.2	2.6		2.8	3.5
Sierra Leone	3.5	3.4	4.4	3.3	2.6	3.3	3.5	2.2	2.0	2.4	3.7
South Africa	3.9	3.8	4.4	2.8	2.5	3.6	3.5	2.9	2.4	2.2	2.6
Uganda	3.1	3.3	4.6	2.4	2.0	3.5	3.9	2.1	1.7	3.0	3.2
Zambia	3.6	3.2	4.1	3.1	2.8	3.5	3.4	2.5	2.2	2.5	3.4
Western Balkans + Turkey	3.9	3.7	3.3	3.4	2.9	3.6	3.7	2.7	2.4	2.4	3.3
Bosnia & Herzegovina	4.1	3.9	3.5 3.7	3.6	2.8	3.8	3.5	2.4	2.5	2.4	3.6
Croatia	4.0	4.0		3.9	3.2	3.8	4.1	2.8	2.7	2.7	3.4
FYR Macedonia	3.7	3.5	3.3	3.0	2.8	3.6	3.9	2.6	2.6	2.1	3.4
Kosovo	4.2	3.9	2.4	3.3	2.3	3.2	4.1	1.8	-	1.3	2.4
Serbia	4.2	3.8	3.6	3.6	3.4	3.8	3.9	3.4	2.7	2.7	3.6
Turkey	3.2	2.9	3.1	3.3	3.0	3.3	3.1	3.0	2.5	3.2	3.3

Source: Transparency International Global Corruption Barometer 2010. Figures are weighted. Shaded scores are the highest for that particular country.

Table 3: Percentage of users paying a bribe to receive attention from at last one of nine different service providers in the past 12 months

Country/Territory	Percentage
Total	25%
Asia Pacific	11%
Afghanistan	61%
Australia	2%
Cambodia	84%
China	9%
Fiji	12%
Hong Kong	5%
India	54%
Indonesia	18%
Japan	9%
Korea (South)	2%
Malaysia	9%
New Zealand	4%
Pakistan	49%
Papua New Guinea	26%
Philippines	16%
Singapore	9%
Solomon Islands	20%
Taiwan	7%
Thailand	23%
Vanuatu	16%
Vietnam	44%
EU+	5%
Austria	9%
Bulgaria	8%
Czech Republic	14%
Denmark	0%
Finland	2%
France	7%
Germany	2%
I .	18%
Greece	
Hungary	24%
Iceland	3%
Ireland	4%
Italy	13%
Latvia	15%
Lithuania	34%
Luxembourg	16%
Netherlands	2%
Norway	1%
Poland	15%
Portugal	3%
Romania	28%
Slovenia	4%
Spain	5%
Switzerland	2%
United Kingdom	1%

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted. Figures are calculated for those respondents who came in contact with the services listed and paid a bribe to any of the providers. Groups were defined using cluster analysis. The result for Malaysia was calculated for 8 services instead of 9 because the question about tax administration was not included in the survey. Morocco is not included in the table due to their low reported contact rate with most services and South Africa was not included because of data validity concerns regarding this question. Bangladesh is not included due to problems with the coding of this question.

Table 3: Percentage of users paying a bribe to receive attention from at last one of nine different service providers in the past 12 months (cont'd)

Country/Territory	Percentage
Total	25%
Latin America	23%
Argentina	12%
Bolivia	30%
Brazil	4%
Chile	21%
Colombia	24%
El Salvador	31%
Mexico	31%
Peru	22%
Venezuela	20%
Middle East and North Africa	36%
Iraq	56%
Israel	4%
Lebanon	34%
Palestine	51%
NIS+	32%
Armenia	22%
	47%
Azerbaijan	27%
Belarus	
Georgia	3%
Moldova	37%
Mongolia	48%
Russia	26%
Ukraine	34%
North America	5%
Canada	4%
United States	5%
Sub-Saharan Africa	56%
Cameroon	54%
Ghana	37%
Kenya	45%
Liberia	89%
Nigeria	63%
Senegal	56%
Sierra Leone	71%
Uganda	86%
Zambia	42%
Western Balkans + Turkey	19%
Bosnia & Herzegovina	23%
Croatia	5%
FYR Macedonia	21%
Kosovo	16%
Serbia	17%
Turkey	33%

Source: Transparency International Global Corruption Barometer 2010. Percentages are weighted. Figures are calculated for those respondents who came in contact with the services listed and paid a bribe to any of the providers. Groups were defined using cluster analysis. The result for Malaysia was calculated for 8 services instead of 9 because the question about tax administration was not included in the survey. Morocco is not included in the table due to their low reported contact rate with most services and South Africa was not included because of data validity concerns regarding this question. Bangladesh is not included due to problems with the coding of this question.

Table 4: How would you assess your current government's actions in the fight against corruption?

Country/Territory	Ineffective	Neither	Effective
Total	50%	21%	29%
Asia Pacific	44%	33%	23%
Afghanistan	39%	26%	35%
Australia	21%	43%	36%
Bangladesh	22%	17%	61%
Cambodia	15%	14%	72%
China	35%	30%	36%
Fiji	9%	3%	88%
Hong Kong	43%	30%	27%
India	44%	31%	25%
Indonesia	35%	32%	33%
Japan	45%	35%	20%
Korea, Rep.	54%	20%	26%
Malaysia	20%	32%	48%
New Zealand	12%	34%	54%
Pakistan	73%	15%	12%
Papua New Guinea	65%	11%	24%
Philippines	48%	24%	28%
Singapore	31%	40%	29%
Solomon Islands	55%	20%	25%
Taiwan	28%	35%	37%
Thailand	47%	31%	22%
Vanuatu	49%	19%	32%
Vietnam	34%	29%	37%
EU+	74%	0%	26%
Austria	34%	37%	28%
Bulgaria	26%	26%	48%
Czech Republic	59%	29%	12%
Denmark	44%	0%	56%
Finland	65%	0%	35%
France	68%	5%	27%
Germany	76%	3%	21%
Greece	66%	10%	24%
Hungary	51%	7%	42%
Iceland	78%	0%	22%
Ireland	82%	0%	18%
Italy	64%	17%	19%
Latvia	73%	15%	11%
Lithuania	78%	16%	6%
Luxembourg	30%	2%	68%
Netherlands	43%	0%	57%
Norway	61%	0%	39%
Poland	57%	27%	16%
Portugal	75%	16%	10%
Romania	83%	10%	7%
Slovenia	78%	0%	22%
Spain	74%	0%	26%
Switzerland	54%	9%	37%
United Kingdom	66%		
Torinea Milyaom	I 00 70 I	0 /0	3470

Source: Transparency International Global Corruption Barometer 2010. Figures are weighted. Percentages may not add up to 100 per cent due to rounding.

Table 4: How would you assess your current government's actions in the fight against corruption?

Country/Territory	Ineffective	Neither	Effective
Total	50%	21%	29%
Latin America	32%	28%	40%
Argentina	77%	11%	12%
Bolivia	27%	26%	47%
Brazil	54%	17%	29%
Chile	33%	28%	38%
Colombia	46%	20%	35%
El Salvador	32%	53%	15%
Mexico	52%	26%	22%
Peru	85%	8%	8%
Venezuela	65%	28%	7%
Middle East and North Africa	50%	22%	28%
Iraq	63%	19%	18%
Israel	82%	0%	18%
Lebanon	56%	12%	32%
Morocco	17%	65%	18%
Palestine	24%	16%	59%
NIS+	46%	23%	31%
Armenia	53%	20%	27%
Azerbaijan	26%	9%	66%
Belarus	26%	35%	
Georgia	12%	11%	
Moldova	52%	30%	18%
Mongolia	53%	28%	19%
Russia	52%	22%	26%
Ukraine	59%	24%	16%
North America	73%	0%	27%
Canada	74%	0%	26%
United States	71%	0%	29%
Sub-Saharan Africa	45%	11%	44%
Cameroon	48%	25%	28%
Ghana	36%	8%	55%
Kenya	30%	0%	70%
Liberia	47%	6%	46%
Nigeria	40%	14%	
Senegal	61%	17%	22%
Sierra Leone	12%	15%	73%
South Africa	45%	11%	
Uganda	24%	18%	58%
Zambia	48%	12%	40%
Western Balkans + Turkey	54%	11%	
Bosnia & Herzegovina	71%	7%	23%
Croatia	56%	15%	28%
FYR Macedonia	34%	13%	53%
Kosovo	61%	7%	32%
Serbia	61%	25%	14%
Turkey	40%	1%	59%

Source: Transparency International Global Corruption Barometer 2010. Figures are weighted. Percentages may not add up to 100 per cent due to rounding.

Appendix D: Results by Gender

			-
Percentage of respondents reporting that their government efforts to fight corresponding of footing of footing		Female	Total
Extremely effective/ effective Neither effective nor ineffective	30%	27%	29%
	20%	23%	21%
Extremely ineffective/ineffective	49%	50%	50%
Percentage of respondents reporting that corruption in their country in the pas		Female	Total
increased	52%	60%	56%
stayed the same	31%	29%	30%
decreased	17%	11%	14%
Percentage of respondents			
reporting that they paid a bribe to obtain a service during the past 12 months	from nine	different pro	viders
	Male	Female	Total
Percentage of respondents reporting paying bribes when in contact with	Ividio	Torridio	Total
Education System	5%	7%	6%
Judiciary	13%	17%	14%
Medical Services	7%	8%	8%
Police	28%	31%	29%
Registry and Permit Services	20%	21%	20%
Utilities	9%	8%	8%
Tax Revenue	5%	3%	4%
	7%	4%	6%
Land Services			
Customs	13%	7%	10%
	Mala	Famala	Tatal
Percentage of respondents reporting that the last bribe paid was to	Male	Female	Total
Speed things up	26%	18%	22%
Avoid a problem with the authorities	41%	47%	44%
Receive a service entitled to	17%	17%	17%
Don't remember	4%	3%	3%
Don't know	12%	16%	14%
Percentage of respondents who	Male	Female	Total
.think that ordinary people can make a difference in the fight against corruptio	71%	67%	69%
would support their colleagues or friends if they fought against corruption	74%	68%	71%
could imagine themselves getting involved in fighting corruption	54%	45%	49%
would report an incident of corruption	73%	70%	71%
Descentage of recognished who theret the arrest to finish a constant	Mala	Foreste	T-4-1
Percentage of respondents who trust the most to fight corruption	Male	Female	Total
Government leaders	22%	23%	22%
Business /Private sector	11%	11%	11%
NGOs (non-governmental organisations)	9%	9%	9%
Media	25%	25%	25%
International organisations [eg UN, World Bank, International Monetary Fund	7%	8%	8%
Nobody	25%	25%	25%
Γο what extent do you perceive the following institutions in this country to be a	ffected by	corruption?	
(1: not at all corrupt, 5: extremely corrupt) Average score	noolog by	Jon aption:	
	Male	Female	Total
Political parties	4.2	4.2	4.2
Parliament/legislature	3.7	3.8	3.7
~	3.6	3.8	3.7
Police	3.4	3.4	3.4
	U.T	3.1	3.4
Business/private sector	3 2		3.2
Business/private sector Media	3.2		^ 7
Business/private sector Media Public officials/civil servants	3.8	3.7	3.7
Business/private sector Media Public officials/civil servants Judiciary	3.8 3.2	3.7 3.3	3.3
Business/private sector Media Public officials/civil servants Judiciary	3.8	3.7	
Business/private sector Media Public officials/civil servants Judiciary NGOs (non-governmental organisations)	3.8 3.2	3.7 3.3	3.3
Police Business/private sector Media Public officials/civil servants Judiciary NGOs (non-governmental organisations) Religious bodies Military	3.8 3.2 2.9	3.7 3.3 2.9	3.3 2.9
Business/private sector Media Public officials/civil servants Judiciary NGOs (non-governmental organisations) Religious bodies	3.8 3.2 2.9 3.3	3.7 3.3 2.9 3.3	3.3 2.9 3.3

Appendix E. Country/territory coverage of the Global Corruption Barometer over time

Region	2010	2009	2007	2006	2005	2004	2003
	Afghanistan Australia					Afghanistan	
	Bangladesh						
	Cambodia	Brunei Cambodia	Cambodia		Cambodia		
	China Fiii			Fiii			
	Hong Kong	Hong Kong	Hong Kong	Hong Kong	Hong Kong	Hong Kong	Hong Kong
	India Indonesia	India Indonesia	India Indonesia	India Indonesia	India Indonesia	India Indonesia	India Indonesia
	Japan	Japan	Japan	Japan	Japan	Japan	Japan
Asia Pacific	Korea (South) Malaysia	Korea (South) Malaysia	Korea (South) Malaysia	Korea (South) Malaysia	Korea (South) Malaysia	Korea (South) Malaysia	Korea (South) Malaysia
	New Zealand						Maayoa
	Pakistan Papua New Guinea	Pakistan	Pakistan	Pakistan	Pakistan	Pakistan	
	Philippines	Philippines	Philippines	Philippines	Philippines	Philippines	
	Solomon Islands Singapore	Singapore	Singapore	Singapore	Singapore	Singapore	
	Taiwan	Thailand	Thoiland	Taiwan	Taiwan	Taiwan	
	Thailand Vanuatu	rnaliand	Thailand	Thailand	Thailand		
	Vietnam Austria	Acception	Vietnam Austria	A.c.adaila	A	Vietnam Austria	Austria
	Bulgaria	Austria Bulgaria	Bulgaria	Austria Bulgaria	Austria Bulgaria	Bulgaria	Bulgaria
	Czech Republic Denmark	Czech Republic Denmark	Czech Republic Denmark	Czech Republic Denmark	Czech Republic Denmark	Czech Republic Denmark	Denmark
	Finland	Finland	Finland	Finland	Finland	Finland	Finland
	France Germany		France Germany	France Germany	France Germany	France Germany	Germany
	Greece	Greece	Greece	Greece	Greece	Greece	Gennany
	Hungary Iceland	Hungary Iceland	Iceland	Iceland	Iceland	Iceland	
	Ireland		Ireland		Ireland	Ireland	Ireland
EU+	Italy Latvia	Italy	Italy	Italy	Italy	Italy Latvia	Italy
201	Lithuania	Lithuania	Lithuania*		Lithuania	Lithuania	
	Luxembourg Netherlands	Luxembourg Netherlands	Luxembourg Netherlands	Luxembourg Netherlands	Luxembourg Netherlands	Luxembourg Netherlands	Luxembourg Netherlands
	Norway	Norway	Norway	Norway	Norway	Norway	Norway
	Poland Portugal	Poland Portugal	Poland Portugal	Poland Portugal	Poland Portugal	Poland Portugal	Poland Portugal
	Romania	Romania	Romania	Romania	Romania	Romania	Romania
	Slovenia Spain	Spain	Spain	Spain	Spain	Spain	Spain
			Sweden	Sweden			Sweden
	Switzerland United Kingdom	Switzerland United Kingdom	Switzerland United Kingdom	Switzerland United Kingdom	Switzerland United Kingdom	Switzerland United Kingdom	Switzerland United Kingdom
Latin	Argentina	Argentina	Argentina	Argentina	Argentina	Argentina	Argentina
	Bolivia Brazil	Bolivia	Bolivia	Bolivia	Bolivia	Bolivia Brazil	Bolivia
	Chile	Chile*		Chile	Chile		
	Colombia	Colombia	Colombia	Colombia	Colombia Costa Rica	Costa Rica	Colombia Costa Rica
			Dominican Republic	Dominican Republic	Dominican Republic		Dominican Republic
	El Salvador	El Salvador	Ecuador		Ecuador	Ecuador	
			Guatemala		Guatemala	Guatemala	Guatemala
	Mexico			Mexico	Mexico Nicaragua	Mexico	Mexico
		Panama	Panama	Panama	Panama		Panama
	Peru	Peru	Peru	Paraguay Peru	Paraguay Peru	Peru	Peru
America	Venezuela	Venezuela	Venezuela	Venezuela	Uruguay Venezuela	Uruguay Venezuela	
America	veriezuela	veriezuela	venezueia	veriezueia	veriezueia	venezueia	
	loroel	Inroal		larad	lorool	Egypt	larael
Middle East and North	Israel Iraq	Israel Iraq		Israel	Israel	Israel	Israel
Africa	Lohanan	Kuwait					
	Lebanon Morocco	Lebanon Morocco		Morocco			
	Palestine Armenia	Armenia	Armenia				
	Azerbaijan	Azerbaijan	Atmenia				
Newly Independent	Belarus Georgia	Belarus Georgia	Georgia		Georgia	Georgia	Georgia
States	Moldova	Moldova	Moldova	Moldova	Moldova	Moldova	
(NIS)+	Mongolia Russia	Mongolia Russia	Russia	Russia	Russia	Russia	Russia
	Ukraine	Ukraine	Ukraine	Ukraine	Ukraine	Ukraine	
North America	Canada United States	Canada United States	Canada United States	Canada United States	Canada United States	Canada United States	Canada United States
7 till Cilot	Cameroon	Cameroon	Cameroon	Cameroon	Cameroon	Cameroon	Cameroon
				Congo-Brazzaville	Ethiopia		
		L		Gabon			
	Ghana Kenya	Ghana Kenya	Ghana	Kenya	Ghana Kenya	Ghana Kenya	-
Sub-Saharan	Liberia	Liberia					
Africa	Nigeria	Nigeria	Nigeria	Nigeria	Nigeria	Nigeria	Nigeria
	Senegal	Senegal	Senegal	Senegal	Senegal		
	Sierra Leone South Africa	Sierra Leone	South Africa	South Africa	South Africa	South Africa	South Africa
		ļ			Togo		
			1				-
	Uganda Zambia	Uganda Zambia					
	Zambia	Zambia	Albania	Albania		Albania	
Western	Zambia Bosnia-Herzegovina	Zambia Bosnia-Herzegovi	Bosnia-Herzegovina		Bosnia-Herzegovina	Bosnia-Herzegovina	Bosnia-Herzegovina
Western Balkans+	Zambia Bosnia-Herzegovina Croatia FYR Macedonia	Zambia Bosnia-Herzegovi Croatia FYR Macedonia	Bosnia-Herzegovina Croatia FYR Macedonia	Croatia FYR Macedonia	Croatia FYR Macedonia	Bosnia-Herzegovina Croatia FYR Macedonia	Bosnia-Herzegovina Croatia FYR Macedonia
	Zambia Bosnia-Herzegovina Croatia	Zambia Bosnia-Herzegovi Croatia FYR Macedonia Kosovo (UN adm)	Bosnia-Herzegovina Croatia FYR Macedonia Kosovo (UN adm)	Croatia FYR Macedonia Kosovo (UN adm)	FYR Macedonia Kosovo (UN adm)	Bosnia-Herzegovina Croatia FYR Macedonia Kosovo (UN adm)	Croatia
Balkans+ Turkey	Zambia Bosnia-Herzegovina Croatia FYR Macedonia Kosovo	Zambia Bosnia-Herzegovi Croatia FYR Macedonia	Bosnia-Herzegovina Croatia FYR Macedonia	Croatia FYR Macedonia	Croatia FYR Macedonia	Bosnia-Herzegovina Croatia FYR Macedonia Kosovo (UN adm)	Croatia